

The Salvation Army provides support for adult victims of human trafficking in England and Wales within the framework of the Council of Europe Convention on Action against Trafficking in Human Beings (ECAT).

Under ECAT, individuals identified as potential victims of trafficking are entitled to the following support and assistance measures to assist in their recovery:

- Safe and appropriate accommodation, including transport to a place of safety
- Access to emergency medical treatment and health care
- Translation and interpreting services
- Tailored psychological and material support, including specialist counselling
- Legal advice and information, particularly regarding rights, entitlements and the support available
- Assistance if an individual wishes to continue with criminal proceedings against offenders
- Educational opportunities or vocational training, and access to education for children



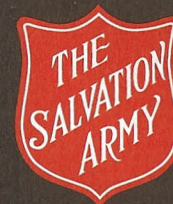
**24 hour referral line**  
**0300 303 8151**  
**call any time, any day**



**Actively  
Combating  
Trafficking**

The Salvation Army  
101 Newington Causeway  
London  
SE1 6BN

<http://www.salvationarmy.org.uk/uki/Trafficking>



**Actively  
Combating  
Trafficking**

# **THE SALVATION ARMY**

## **Service Overview**

Human Trafficking  
Victim Support

Advice for First Responders





## Eligibility for Support

### TO BE ELIGIBLE FOR SUPPORT

An individual needs to:

- Be referred into the National Referral Mechanism (NRM)
- Give their consent to the referral
- Receive a positive NRM 'Reasonable Grounds' decision

#### For a positive 'Reasonable Grounds' decision:

the NRM Competent Authority decides from the information available whether there are reasonable grounds to believe that the individual is a potential victim of trafficking and aims to make that decision from 5 working days after they receive the referral.

Support or accommodation is available from the moment of referral, before a positive reasonable grounds decision has been made and if the client is in urgent need. The client will no longer be eligible for support if they then receive a negative reasonable grounds decision, meaning that there are no reasonable grounds to believe the individual is a potential victim of trafficking.

Unfortunately, The Salvation Army is unable to offer support or accommodation to anyone who receives a negative decision.

Upon receiving a positive reasonable grounds decision, the client is granted a minimum recovery and reflection period of **45 days**, where the client will receive support to begin to recover from their ordeal. During this time a 'Conclusive Grounds' decision will be made to determine whether the client is a victim of trafficking.

## Accommodation

Accommodation is provided on the basis of an initial assessment, which takes into account each individual's needs and wishes, any risk issues, or specialist and high level support needs.

Accommodation can be provided to individuals who do not have any other entitlements to housing, or where their current accommodation is not safe or appropriate. While we do our best to accommodate people near to their existing support networks, this may not be possible if the client's needs are best met elsewhere. If the client moves to an area that is new to them, they will be supported with orientation and linked in with local services.

## Outreach Support

For clients within the service who do not require accommodation, keyworkers are available throughout England and Wales to visit and provide support at the individual's existing location.

## Moving on

The Salvation Army provides ongoing support during the recovery and reflection period. If a client receives a positive conclusive grounds decision, they will be supported to move on safely from the support service in line with their wishes and entitlements, and will be able to access resettlement support or assisted return to their home county if needed.

If a client receives a negative conclusive grounds decision, and has no other right to live in the UK, they will be offered support to voluntarily return to their home county.

## Referral Process

Individual is referred into the NRM

Assessment of eligibility

Needs and risk assessment

Identification of suitable support

Keyworker allocated

Ongoing support and communication

Move on and safe exit

45 days

## Making a Referral

The Salvation Army's referral line number is 0300 303 8151 and is covered 24 hours a day, 7 days a week. Referrals are accepted from statutory and voluntary sector agencies, concerned individuals and self-referrals from victims of trafficking.

**Call 0300 303 8151**  
**If you suspect**  
**someone is a victim of**  
**trafficking**